



E-Bulletin from National Association for Patient Participation Issue Number 106 April 2016

1. Latest N.A.P.P. News

a. NIHR Research Award: Congratulations to the winners, White Horse Medical Practice PPG in Faringdon, Oxfordshire who lead a project on maternity services, working with local community groups. They identified serious gaps in the planning process and influenced the commissioning of the fulltime equivalent of 19 extra midwives over a two year period. Runners-up were the Charnwood in Loughborough. Read more on the N.A.P.P. website [here](#)

b. 2016 Corkill Award: N.A.P.P. PPG of the Year Thanks to those who have submitted entries. Results will be announced in mid-May.

c. Diary dates

- **Annual General Meeting June 11th at 4.15pm at Park Hotel, Stretton:** All members of PPGs which affiliated to N.A.P.P. are invited to attend the AGM, regardless of attendance at the conference. Resolutions to be submitted to admin@napp.org.uk by 15th May, 2016. Annual Report and Accounts will be posted on the N.A.P.P.'s website by Friday 20th May.
- **Annual Conference, June 11th:** Early-bird rates (25% reduction on members' rate) deadline is April 30th. Registration forms and the draft Programme are [here](#).
Venue: Park Hotel, Stretton, Cheshire
Theme: "Transforming Services Together: Transformation, Integration and Federation - What do they mean for Patients?"
Keynote speaker: will be Dr Terry Kemple, President of the Royal College of GPs.
- **6th-11th June 2016: PPG Awareness Week:** Resource pack is on the home page of the N.A.P.P. website at www.napp.org.uk. The week coincides with both [Carers Week](#) and the following week is [Men's Health Week](#). Both provide useful resources and both would be excellent topics to highlight along with PPGs.
- **"Building Better Participation" Resource pack: Launch on 6th May;** Almost two years ago N.A.P.P. embarked on a project variously known as Healthy PPGs or the Quality Framework, to develop a resource to enable all PPGs to become more effective and to track progress towards goals. A hard copy of the Resource Pack will be arriving by post on May 6th at the practices of all N.A.P.P. member PPGs, addressed to the Chair of the PPG, so make sure you receive it! [More details.....](#) The documents will then also be accessible in the Resources pages of the N.A.P.P. website.

2. RCGP "Put Patients First" Campaign: Scotland, Wales and Northern Ireland

The Royal College of GPs have launched manifestos in the devolved nations ahead of May's elections, calling for sustained investment in general practice and an increase in the number of GPs across all three nations. Patients have an opportunity to make sure that general practice is foremost on the agenda and that MSPs, AMs, MLAs are aware of these manifestos and to ask politicians to support general practice in their own manifestos. See the manifestos and write to your representative in Scotland, Wales or Northern Ireland, follow [this link](#)

3. General Practice Forward View £2.4 billion investment over

Publishing [General Practice Forward View](#) on 21 April, Simon Stevens said the NHS would now earmark an extra £2.4 billion a year for general practice services by 2020/21 in a plan

designed to get general practice back on its feet, improve patient care and access, and invest in new ways of providing primary care in term so workforce development, infrastructure and redesigning care. The report was developed with Health Education England and in discussion with the Royal College of GPs and other GP representatives. Read [N.A.P.P.'s response](#)

4. Patient feedback driving improvements in General Practice: How to raise concerns or complaints about a GP practice

NHS England has launched a new campaign which aims to raise awareness of how patient feedback is helping drive continuous improvement in NHS services. The Care Quality Commission contributed to this [short report](#), published by the parliamentary and health service ombudsman. It shows that while more than half of GP practices are handling complaints well, others fall short, leading to lost opportunities to improve patient care.

5. Nearly two million patients to receive person-centred support to manage their own care

People with long-term conditions will be supported to better manage their own health and care needs, thanks to the roll-out of an evidence-based tool over the next five years. NHS England has agreed a deal which will grant nearly two million people access to more person-centred care as part of its developing Self Care programme.

6. Diabetes Prevention Programme

Around 22,000 people with diabetes die early every year. Type 2 diabetes is a leading cause of preventable sight loss in people of working age and is a major contributor to kidney failure, heart attack, and stroke. Up to 100,000 people in 27 areas in England will be offered places on the [world's first nationwide programme](#) to stop them developing type 2 diabetes. Check the link to find out if your area is participating.

7. Lessons in online access to doctors for homeless, older and the vulnerable

In the first two years of an NHS England pilot [scheme 'Widening Digital Participation'](#) 200,000 "hard to reach" patients have had lessons to help them get online and contact a doctor. 14,000 people registered with a GP and looked online first before contacting the doctor. Half of those who would have gone to the GP or A&E said they would now use NHS Choices, 111 or a pharmacy first. Run by the Tinder Foundation for NHS England, the scheme works with hardest-to-reach communities giving them the skills and confidence to access online health information. [More.....](#)

8. Community pharmacies could help to deliver public health services

BMJ Open, an online general medical journal, has published the results of a systematic review of public health interventions delivered by community pharmacies, which concludes that commissioners should consider using community pharmacies to help deliver public health services. Nineteen [studies](#), which explored the effectiveness of community pharmacy-delivered interventions for weight management, smoking cessation and the misuse or excessive consumption of alcohol were included in the review.

9. Get your N.A.P.P. member password now! The Members' pages of N.A.P.P.'s website contain **key resources available only to affiliated PPGs and CCGs**. To get your PPG's login details, **visit the website, click on Members and use the screen instructions**. We recommend each PPG to have a group email address as the username for the login.

10. Reminders: Please email this bulletin to fellow members promptly. We do not send hard copies of e-bulletins. All bulletins are at <http://www.napp.org.uk/ebulletins.html>

*Edith Todd,
Trustee
April 2016*