

Stoke Rd Surgery

Patients Participation Group

Minutes of PPG meeting held on 4th March 2020

at Stoke Road Surgery

All PPG members and Surgery Staff present for the AGM were also present for this meeting.

The meeting commenced at 6:40pm

The minutes of the meeting held on 28th November 2019 were approved and signed off by the chair. There were no matters arising that are not covered by the rest of the agenda.

Surgery Spot:

SR reported that she and Amber Reynolds had held an asthma review session on Saturday. 100 patients with this condition who have not been attending clinics were texted and invited to attend this session. Out of this number only 8 turned up but these were reviewed as an open forum over 60 minutes, allowing the patients to interact with each other. So it was considered very time efficient and worthwhile.

Health checks for the 40 to 75 age group who have no pre-existing conditions. Need for more proaction although available time for these checks has been a constraint.

Vaccines for Shingles and Pneumonia immunisation. Shingles vaccine in particular is in short supply and therefore an upper age of 78 and a lower age of 70 (working gradually towards the middle) are used to spread the availability. Patients who are 79 and over who have missed out on the vaccine are also eligible.

PPG leaflet:

AH has produced a leaflet explaining who we are, what we do and how we do it. It gives details of our meetings, the size of our membership and invites interest from potential new members. A discussion followed on how this could be distributed – one suggestion being inclusion in the new patients pack. The back page of this 4 page A5 leaflet is blank at present and it was felt that some of the more useful numbers from the yellow booklet could be incorporated on this page.

Library event Sunday 14th June 12-4pm:

This is on the same day as the Street Fayre and the plan is to run this jointly with Cleavelands Surgery. The Library is very enthusiastic about this. MM has spoken to Liz Vella and the clinical staff are to establish exactly what non-invasive checks they need to produce worthwhile results for the afternoon. Diet, alcohol consumption, weight and BP are some early ideas. The possibility of the NHS Bus was also raised as a possible idea and we are waiting to see if Healthy Living will join us. Small groups are preferable for this and the fine tuning of this event is, in the absence of MM to be handled by RR & LJ. MM informed the meeting that the NAPP secretary Edith Todd had very sadly died at the end of last year.

Network Meeting JC:

Four surgeries have met regularly as a group and a delegation went to visit Dr Pascoe-Watson, the clinical director to ask if we could be represented on the main medical committee. He was very encouraging and subsequently we are awaiting to hear how best this might work.

Listening Table:

Generally felt that 'Listening Table' as a name could be improved on. 'Listening Post' suggested. Purpose is to promote the PPG and listen to the patients on any non-medical issues. Offer information and signposting. Some information leaflets have already been collected. Further discuss with Amanda.

Completion and printing of the new PPG leaflet is needed

Seven volunteers have agreed to staff the table. 2 at each session

Agree with Amanda the best days and times.

PD to set up a meeting with Amanda and a meeting with all volunteers.

One 1/2 day per month

Posters for the table about the PPG - offers needed

Churchdown Meeting:

Attended by MM and LJ

Held every 2 months. Lots of information available. Some shown to the meeting including a Neurology questionnaire and 'Friends and Family' Next one is Friday April 24th.

Future of Fundraising:

The NAPP ruling on this is that no PPG should be involved in fundraising. The Care and Quality Commission are also on board with this ruling.

Surgery Questionnaire:

The PPG are happy to assist with this annual questionnaire in the waiting room as we have done previously and Lester Pygott has said that we can add PPG questions.

NAPP Annual Meeting:

The next one is on Saturday 6th June in Leeds and MM asked if the surgery would pay for 2 PPG members to attend.

Correspondence:

Healthwatch have indicated that they would like to attend one of our meetings. MM has leaflets.

Elderly Report:

The February tea at the surgery had to be cancelled due to storms and high wind. Next one is Sunday 8th March. Attendance figures remain steady at around 15. The April tea falls on Easter Sunday and it is suggested that we hold it one week earlier than usual on April 5th.

There being no further business the meeting closed at 7:45pm